

Abstract

A method and an apparatus allow a client to manage job attributes and processes using a job ticket service. The job ticket service allows access and modification of a job ticket by multiple users on a network. The method and apparatus use a network-accessible job ticket to relate to a specific job or content. The content may be stored on the network and may be accessed by multiple job tickets. Storage and management of the job ticket are transparent to the user. The job ticket is stored in a common location in the network. The job ticket remains in the same location in the network, and users access only that portion of the job ticket required to complete a designated process. Security measures may be added to limit access to those users designated as being allowed to access the job ticket and the job file. The job ticket may include a service ID that relates the job ticket back to the originating job ticket service. In this way, a user who acquires all or part of the job ticket can refer back to the original job ticket service (and the original, or as-modified, job ticket) to verify any changes and to ensure the job ticket being accessed is up-to-date. The job ticket also includes a job ID to refer the job ticket to a specific job.